

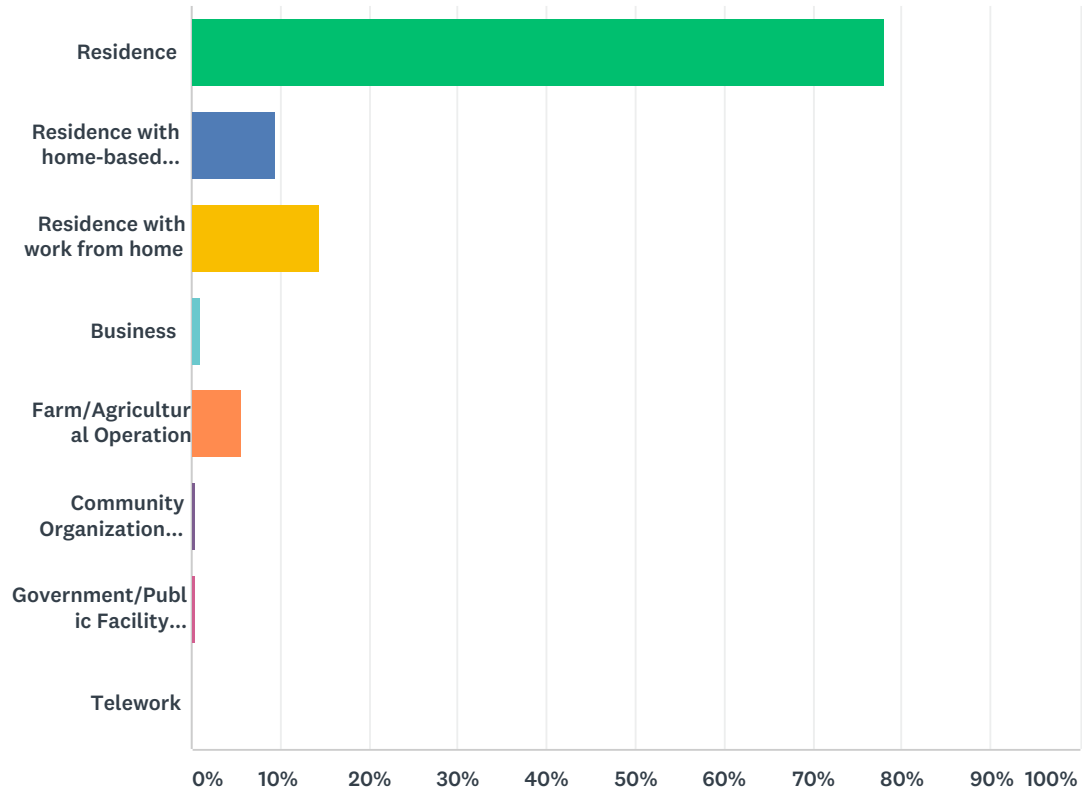
Q1 What is the street address for this location? (Physical street address, no P.O. Boxes and when entering the address, please capitalize and abbreviate the street type; HWY = Highway, RD = Road, ST = Street, DR = Drive, LN = Lane, CT = Court, TPK = Turnpike.)

Answered: 1,020 Skipped: 0

ANSWER CHOICES	RESPONSES	
A. Street address	100.00%	1,020
B. City	99.61%	1,016
C. Zip code	99.71%	1,017

Q2 Please check the most appropriate category for this location:

Answered: 1,020 Skipped: 0

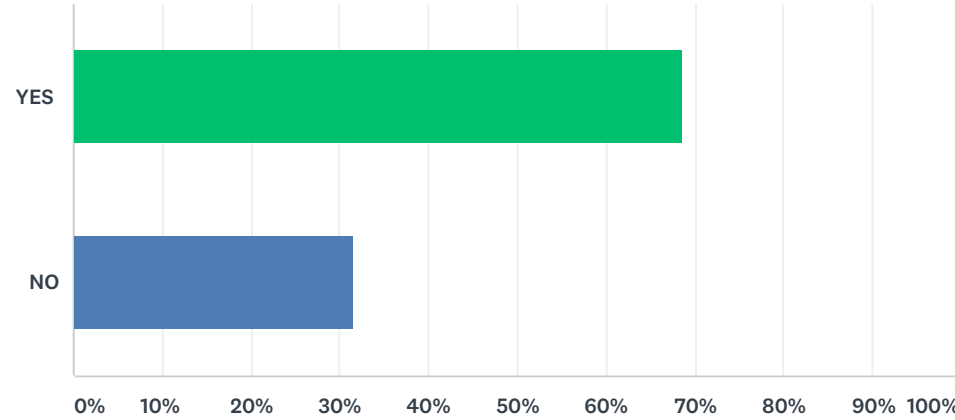


ANSWER CHOICES	RESPONSES	
Residence	77.94%	795
Residence with home-based business	9.31%	95
Residence with work from home	14.41%	147
Business	1.08%	11
Farm/Agricultural Operation	5.59%	57

Community Organization/Non-profit	0.39%	4
Government/Public Facility (including public safety facilities)	0.39%	4
Telework	0.00%	0
Total Respondents: 1,020		

Q3 Do you have Internet access at this location?

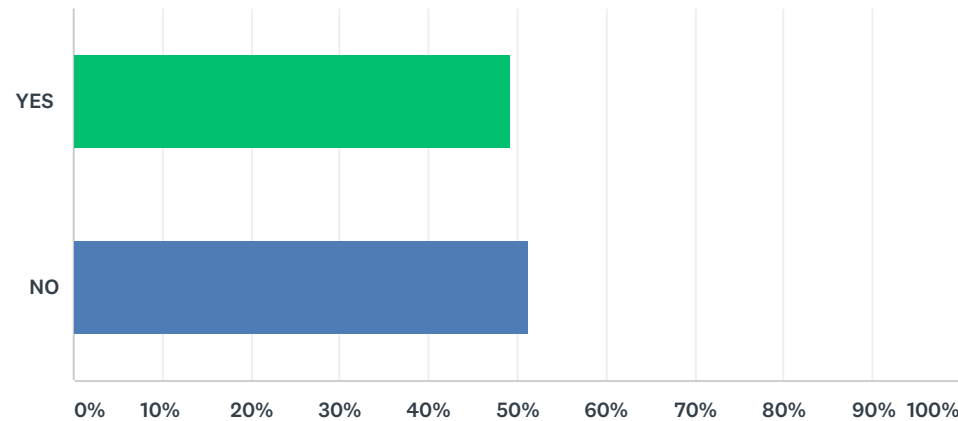
Answered: 1,014 Skipped: 6



ANSWER CHOICES	RESPONSES	
YES	68.64%	696
NO	31.66%	321
Total Respondents: 1,014		

Q4 Do you use your cell phone or hotspot for internet access at this locations? (*Cellular service or mobile card - A higher speed connection provided by your cell phone service, may be provided as a data package added to your existing cell phone service.)

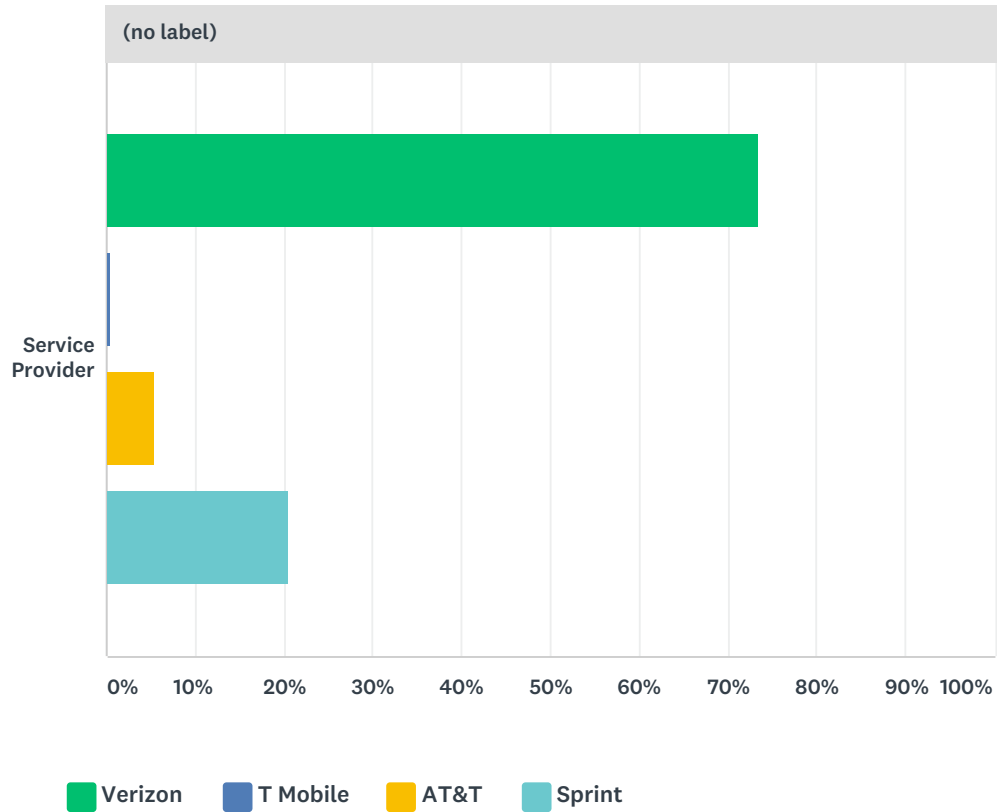
Answered: 394 Skipped: 626



ANSWER CHOICES	RESPONSES
YES	49.24% 194
NO	51.27% 202
Total Respondents: 394	

Q5 If so, Who is your provider?

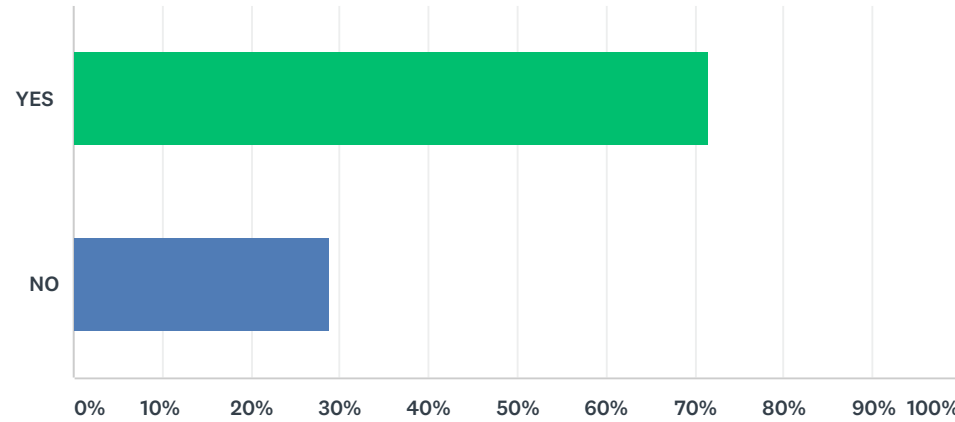
Answered: 200 Skipped: 820



(no label)					
	VERIZON	T MOBILE	AT&T	SPRINT	TOTAL
Service Provider	73.50%	0.50%	5.50%	20.50%	200
	147	1	11	41	

Q6 Excluding cellular phones or hotspots, do you have another internet provider?

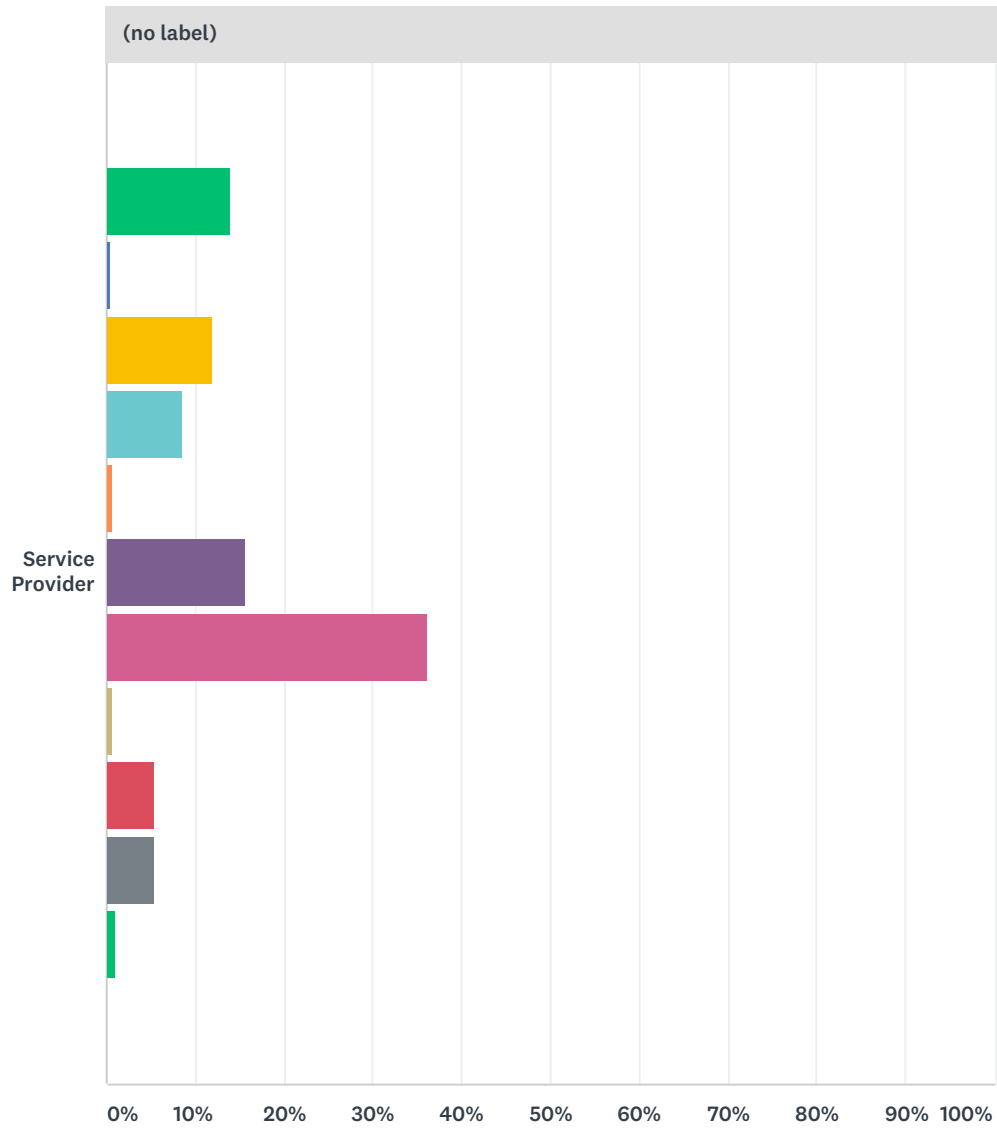
Answered: 394 Skipped: 626



ANSWER CHOICES	RESPONSES	
YES	71.57%	282
NO	28.93%	114
Total Respondents: 394		

Q7 If so, Who is your provider?

Answered: 279 Skipped: 741



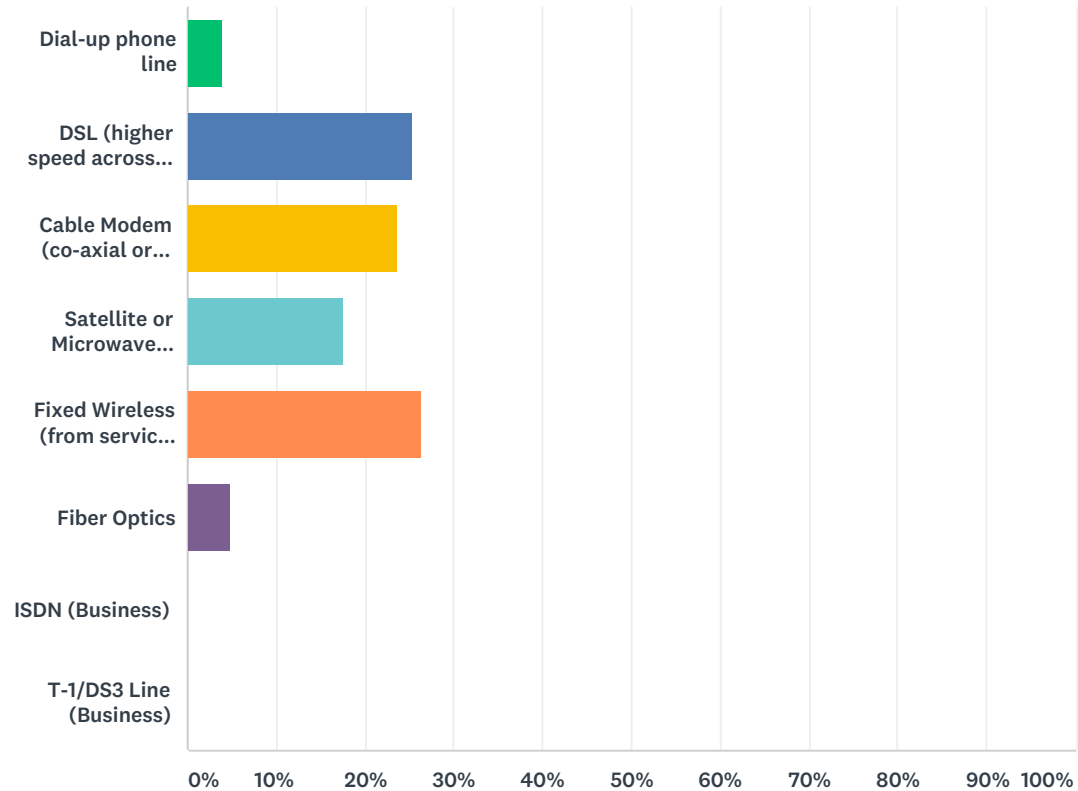
(no label)												
	VERIZON	T MOBILE	LUMOS	MGW	NTELOS	SATELLITE (DISH, HUGHES, WILD BLUE, DIRECTTV)	COMCAST	SPRINT	NEW HOPE TELEPHONE COOPERATIVE	SHENTEL	NO INTERNET	TOTAL
Service Provider	13.98%	0.36%	11.83%	8.60%	0.72%	15.77%	36.20%	0.72%	5.38%	5.38%	1.08%	
	39	1	33	24	2	44	101	2	15	15	3	279

Q8 How much do you pay for Internet each month?

Answered: 378 Skipped: 642

Q9 Which of the following best describes the type of Internet service you subscribe to at this location?

Answered: 396 Skipped: 624



ANSWER CHOICES	RESPONSES
Dial-up phone line	4.04% 16
DSL (higher speed across telephone line)	25.25% 100
Cable Modem (co-axial or fiber)	23.74% 94
Satellite or Microwave (dish)	17.68% 70

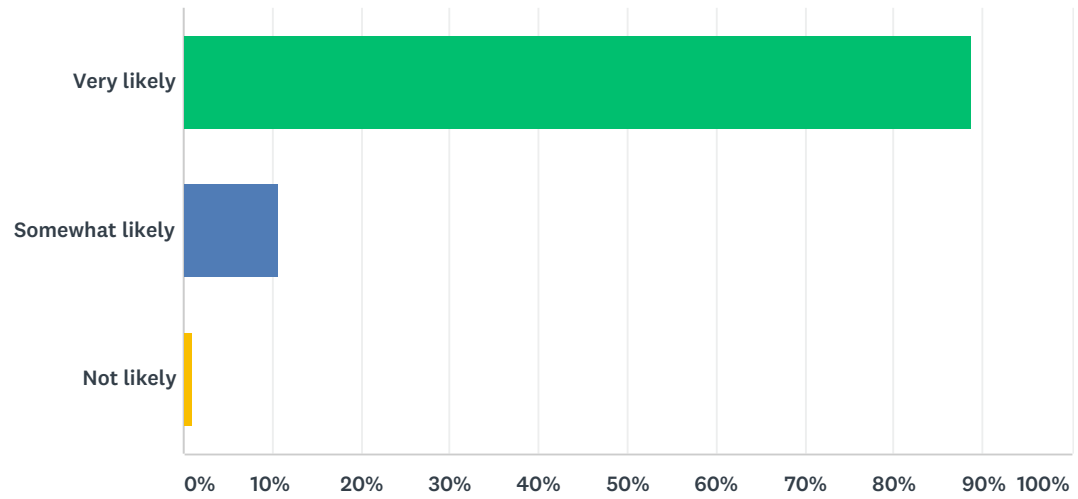
Fixed Wireless (from service provider, not home network)	26.26%	104
Fiber Optics	4.80%	19
ISDN (Business)	0.00%	0
T-1/DS3 Line (Business)	0.00%	0
Total Respondents: 396		

Q10 How much would you be willing to pay per month for high speed Internet? (Federal Communications Commission defines high speed at 25 MB down and 3 MB up)

Answered: 551 Skipped: 469

Q11 If high-speed Internet access, as noted in Question 10, was available at this location, how likely would you be to subscribe to this service?

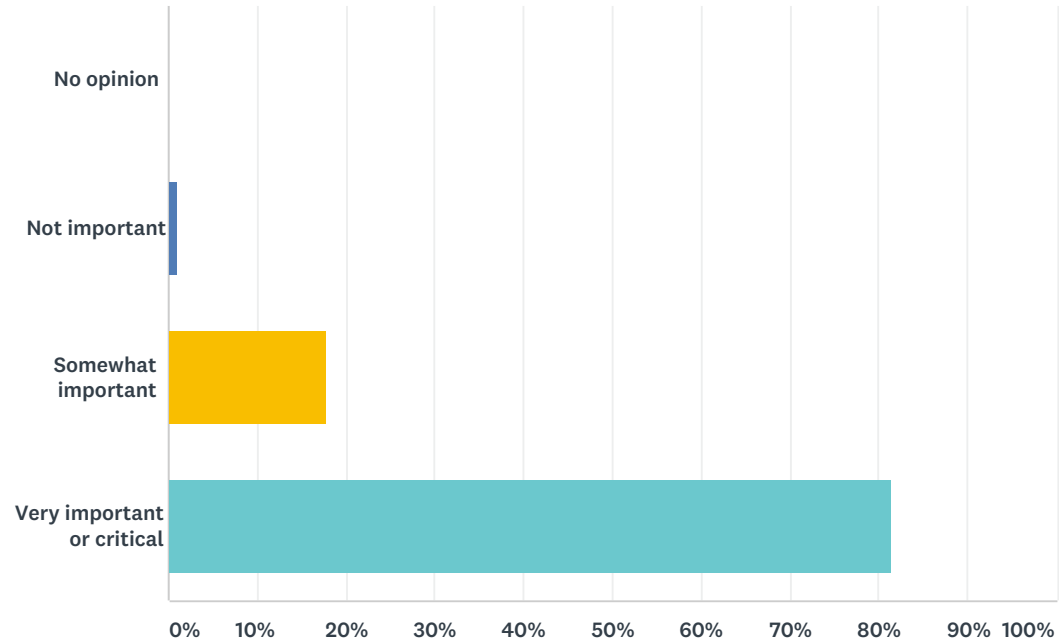
Answered: 585 Skipped: 435



ANSWER CHOICES	RESPONSES	
Very likely	88.72%	519
Somewhat likely	10.60%	62
Not likely	1.03%	6
Total Respondents: 585		

Q12 How important is Internet access to you/your household or business?

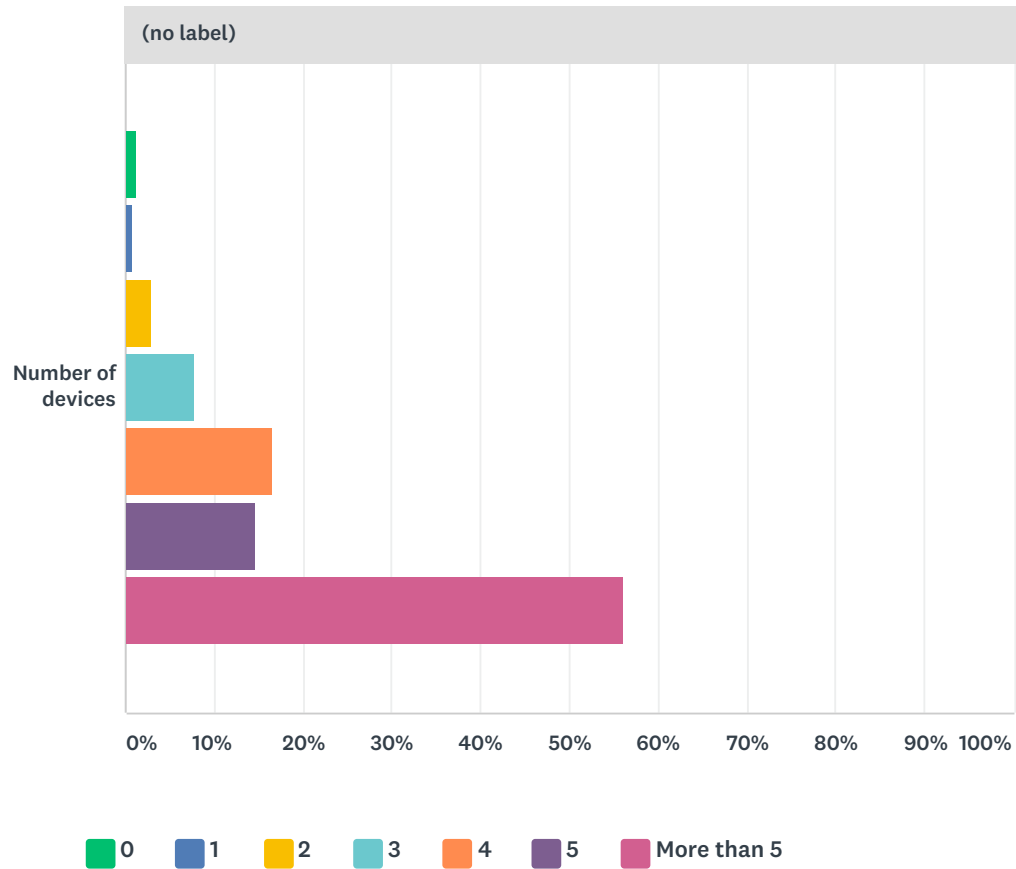
Answered: 599 Skipped: 421



ANSWER CHOICES	RESPONSES
No opinion	0.00% 0
Not important	1.00% 6
Somewhat important	17.86% 107
Very important or critical	81.47% 488
Total Respondents: 599	

Q13 How many computers, tablets, iPads, wireless phones, security, gaming and/or other devices utilize an Internet service at this location?

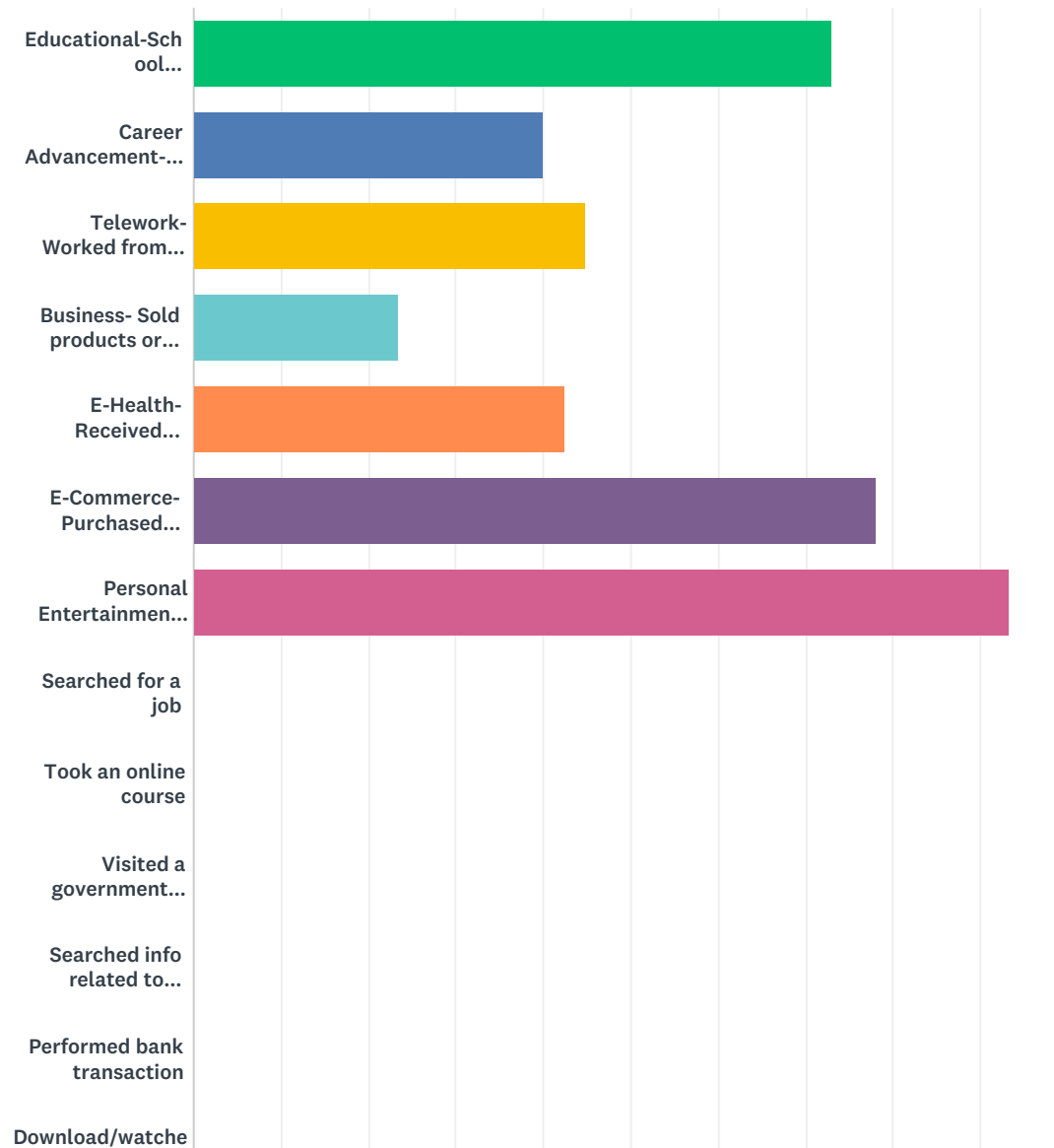
Answered: 601 Skipped: 419

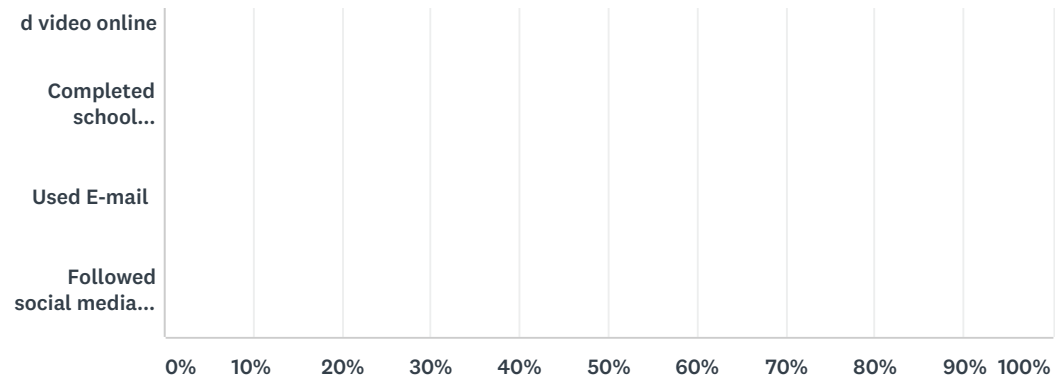


(no label)								
	0	1	2	3	4	5	MORE THAN 5	TOTAL
Number of devices	1.33%	0.83%	3.00%	7.65%	16.47%	14.64%	56.07%	601
	8	5	18	46	99	88	337	

Q14 In the past month, which of the following activities have you performed online conducted at this location? (Check all that apply)

Answered: 575 Skipped: 445





ANSWER CHOICES	RESPONSES	
Educational-School assignments, research, online courses or other educations uses	73.04%	420
Career Advancement-Searched for a job, participated in an interview, etc.	40.00%	230
Telework- Worked from home as an employee	44.87%	258
Business- Sold products or services and other business supporting activities	23.48%	135
E-Health- Received medical services or interacted with medical providers	42.43%	244
E-Commerce- Purchased products online	78.09%	449
Personal Entertainment- Social media (Personal), streamed movies, music, played online games, etc.	93.39%	537
Searched for a job	0.00%	0
Took an online course	0.00%	0
Visited a government website	0.00%	0
Searched info related to school	0.00%	0
Performed bank transaction	0.00%	0
Download/watched video online	0.00%	0
Completed school assignments	0.00%	0
Used E-mail	0.00%	0
Followed social media (Facebook, Twitter, etc.)	0.00%	0

Total Respondents: 575

Q15 How many students are using the Internet connection at this location?

Answered: 504 Skipped: 516

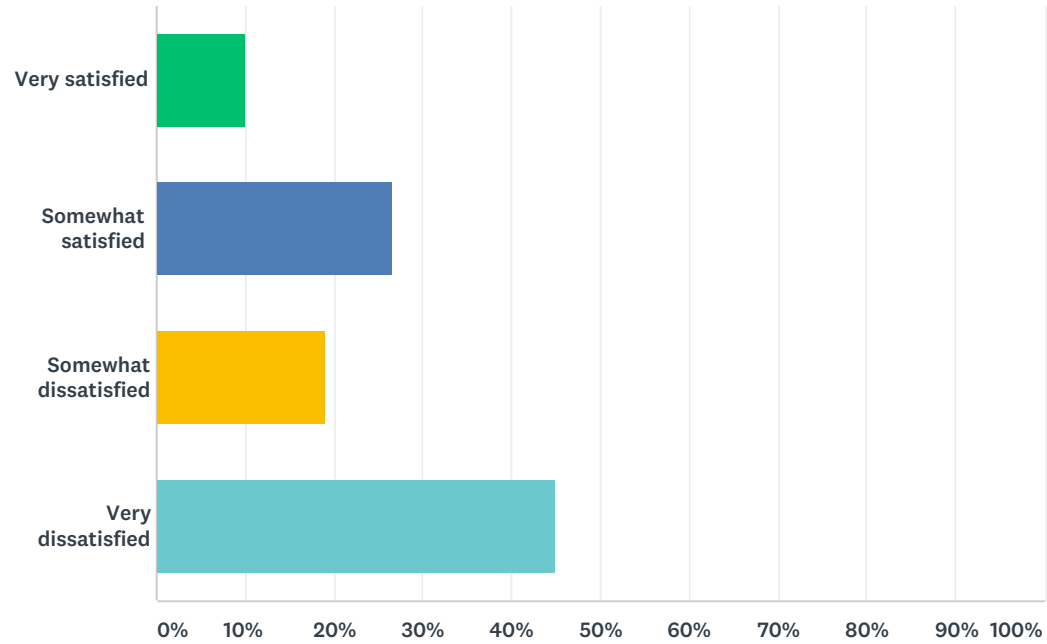
ANSWER CHOICES	RESPONSES	
Elementary (K-5)	61.51%	310
Middle (6-8)	49.01%	247
High (9-12)	49.60%	250
Trade or Career Training	27.78%	140
College-Undergraduate (Associates or Bachelors Degree)	37.30%	188
Graduate Research/Coursework (Master, PhD, etc)	28.97%	146

Q16 Please test and report your internet speed by using the following link.
<http://speedtest.xfinity.com/>

Answered: 374 Skipped: 646

Q17 Overall, how satisfied are you with your internet service?

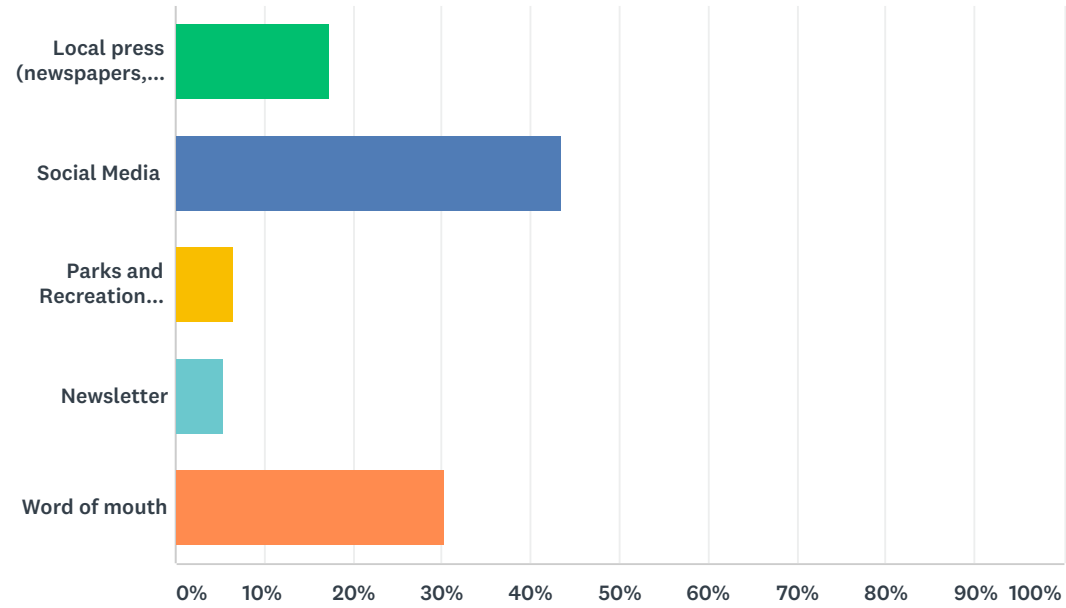
Answered: 555 Skipped: 465



ANSWER CHOICES	RESPONSES	
Very satisfied	10.09%	56
Somewhat satisfied	26.67%	148
Somewhat dissatisfied	19.10%	106
Very dissatisfied	45.05%	250
Total Respondents: 555		

Q18 How did you learn about this survey?

Answered: 576 Skipped: 444



ANSWER CHOICES	RESPONSES	
Local press (newspapers, TV news, etc.)	17.36%	100
Social Media	43.58%	251
Parks and Recreation Guide	6.42%	37
Newsletter	5.38%	31
Word of mouth	30.38%	175
Total Respondents: 576		

Q19 Please share any other comments about your Internet service:

Answered: 347 Skipped: 673