

Augusta County Emergency Services Officers Association

*Augusta County Government Center
P.O. Box 590 – 18 Government Center Lane
Verona, Virginia 24482*



Fire-EMS Standard Operating Guideline

Section:	Fire-EMS
Title:	Single Fire-Rescue Agency Response
Date:	

The Augusta County Emergency Communications Center will follow the outlined guide upon receipt of an additional call for service for a Fire-Rescue agency that consist of a single transport unit and or a single (1) fire unit.

Rescue Agencies

Following the Standard Operating Procedure for Dispatch, Augusta ECC will dispatch the primary rescue agency and the next due rescue agency on the initial dispatch.

Fire Agencies

Following the Standard Operating Procedure for Dispatch, Augusta ECC will dispatch the primary fire agency and the next due fire agency on the initial dispatch. In the event the dispatch assignment consists of a multi company response, Augusta ECC will add an additional company to the assignment.

General

- Augusta ECC will document when the agency is committed to an additional call.
- The Fire-Rescue agency will receive a delayed response or a no response for the incident
- Augusta ECC will not dispatch a Fire-Rescue agency that consist of a single transport unit or fire unit for transfer assignments.
- It is recommended to use the Cancellation Policy for multiple responding agencies