

Augusta County Emergency Services Officers Association

*Augusta County Government Center
P.O. Box 590 – 18 Government Center Lane
Verona, Virginia 24482*



Fire-EMS Standard Operating Guideline

Section:	Communications
Title:	Authority of Actions and Duties
Date:	
Revised:	05/2013

Authority of Actions and Duties

The Emergency Communications Center Director, The Assistant Emergency Communications Center Director, The Communications Supervisor or any designee are the only authorized personnel to interfere with the operations of a Public Safety Dispatcher in the performance of his or her duties at the Augusta County Emergency Communications Center.

In the event an Emergency Service Provider would like to file a grievance in reference to a Communicator Error, the Emergency Service Provider will follow the chain of command within his or her organization and follow the grievance procedure defined in the Augusta County Emergency Services Officers Association Standard Operating Guideline manual.

Reference:

Authority of Actions and Duties

Augusta County Emergency Services Officer's Association – Website (2008)
Section 3: Communications

Related Content: