

Augusta County Emergency Services Officers Association

*Augusta County Government Center
P.O. Box 590 – 18 Government Center Lane
Verona, Virginia 24482*



Fire-EMS Standard Operating Guideline

Section:	Communications
Title:	Status – Responding / En route
Date:	
Revised:	05/2013

RESPONDING

Responding: The universal term for Emergency Service Personnel and equipment en route emergently to a dispatched event is “responding”.

En route: The universal term for Emergency Service Personnel and equipment responding non-emergency to a dispatched event is “en route”.

Emergency Service Personnel will follow the established guideline when responding to a dispatched event:

Fire: Fire apparatus responding to an incident in the County of Augusta will identify the communications center, level of response to include the apparatus number, the status (“responding”) and advise the number of trained personnel board on the assigned operational frequency.

Rescue: Rescue unit (s) responding to an incident in the County of Augusta will identify the communications center, level of response to include unit number, and the status (“responding”) on the assigned operational frequency.

Fire Personnel responding with a Rescue Unit: Dispatched fire personnel responding to EMS events with a rescue unit will advise “Fire personnel on board” when the rescue unit responds on the assigned operational frequency.

Advance Life Support Providers: Advance Life Support Providers responding to an incident in the County of Augusta will identify the communications center, level of response with the unit number, and the status (“responding”) on the assigned operational frequency.

Dual Dispatched Fire-Rescue Agencies: Dual dispatched Augusta County Fire-Rescue agencies are requested to contact Augusta EOC on County 1 when responding to an incident dispatched by the Staunton Police Department, the Harrisonburg-Rockingham Emergency Communications Center or the Waynesboro Emergency Operations Center. The only exception to this policy is the Staunton-Augusta Rescue Squad.

Non-emergency Response: Fire-Rescue apparatus responding to an incident in the County of Augusta non-emergency will identify the communications center, level of response to include the apparatus / unit number and the status (“en route”) on the assigned operational frequency.

General:

In the event a dispatched Fire-Rescue agency does not require additional information to a dispatched Fire-Rescue event, Fire-Rescue apparatus will follow the Standard Operating Guideline for responding appended with “we are direct on all information”.

Reference:

Responding

Augusta County Emergency Services Officer’s Association – Website (2008)
Section 3: Communications

Silent Approach

Augusta County Emergency Services Officer’s Association – Website (05/2013)
Section 2: General

Responding

Augusta County Emergency Services Officer’s Association – SOG (09/01/1999)
Section 3: Communications

Related Content: